

# Q&A with Nicholas Chirametli, RCM

ACMO's Genesis Award is presented to a condominium manager who is new in the profession and has displayed exceptional service. This year's winner is Nicholas Chirametli, RCM of City Sites Property Management Inc.

**Q: Congratulations on receiving ACMO's Genesis Award. How has this honour impacted you?**

**A:** I am humbled to be recognized by the Awards Committee for providing exceptional condominium management services in my early career. I am incredibly grateful to receive ACMO's 2016 Genesis Award!

**Q: You were presented with many challenges as a new RCM including a large explosion that affected many of the townhomes you manage. What helped you get through and past the early obstacles?**

**A:** In order to overcome challenges that affect entire communities nobody can do it alone. I attribute the success I have achieved over the last few years to a focused and supportive team of professionals including my mentors and colleagues as well as consultants, lawyers, auditors, contractors and yes, even directors. Teamwork. That is what has helped me overcome all the challenges I have faced as a Registered Condominium Manager.

**Q: What did you do before becoming an RCM? What path led you to condominium management?**

**A:** Prior to becoming an RCM I studied Health Sciences at Western University. My goal was to work in the fitness industry and in a few short years, I accomplished that goal during my studies. An opportunity arose to shift my focus from the fitness industry to a profession that offered more challenge and excitement. Picking up weights and putting them down again is only fulfilling for so long.

**Q: What did you learn about your self during your first years as a new manager?**

**A:** Any property manager can tell you that the management office is a revolving door of residents, contractors, employees and directors. Each bring with them their own set of ideas, questions and concerns. Learning how to navigate through the many wants versus needs of each condominium community is challenging.

I learned quickly that no matter if your corporation is large, small, residential or commercial, property managers must be equipped with the knowledge and the skills necessary to provide education, guidance and leadership to the communities they serve.

**Q: What project(s) are you working on now?**

**A:** Explosion repairs to the affected townhomes and highrise condominiums in Mississauga will continue well into the spring/summer of 2017. Through City Sites, I am quarterbacking the restoration of these properties with contractors and insurance agents. Repairs are in excess of \$7 million. I am also assisting all of our property management staff in my present role as senior operations manager with City Sites Property Management Inc.

**Q: Do you have any advice for other managers who are new to condominium management?**

**A:** The Registered Condominium Manager program through ACMO was vital in providing me with the training I required to succeed in this profession. I encourage all new condominium managers to learn from the highly qualified professionals that represent this dynamic industry and obtain the RCM designation.



**Nicholas Chirametli**

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